

VOLUNTEER GUIDELINES

We ask our Volunteers to maintain the highest personal integrity and professionalism when interacting with Guests* and Students* (*defined below).

Personal Conduct

- Conduct with Guests and Students
- Do not engage in private or off-site meetings (e.g., mentoring, coaching, and coffee).
- Maintain a comfortable distance, physically and emotionally, for your sake and theirs.
- Do not hug, date, or flirt during volunteer service, and remain within the sight of other Staff / Volunteers.
- Do not offer (or accept) gifts, services, or money to a Guest/Student. Any gifts should be given through the Rescue Mission.
- Do not share personal information (home or email addresses, phone number, or social media) and do not participate in any type of social media with Guests or Students.
- Maintain the confidentiality of Guests/Students, except when the information concerns matters with legal consequences, such as someone being in danger or endangering others. In this case, immediately report the information to Rescue Mission Staff.
- You may share your experience at the Rescue Mission via social media, but may NOT include photos or names of Guests/Students.

Safety Information

- You may NOT carry a weapon while serving.
- No smoking, alcohol, or drugs may be used or distributed while volunteering. We are an alcohol- and drug-free environment; serving under the influence of alcohol or drugs (controlled or illegal) will result in dismissal from service.
- Please be gracious and edifying in your conversations and avoid swearing.
- The Rescue Mission is a faith-based organization; we ask that you not promote another worldview while serving.
- Harassment of any kind will result in dismissal from volunteer service.
- Please guard your personal property; the Rescue Mission is not responsible for any loss.
- Volunteers are not authorized to identify with the Rescue Mission or attempt to use their service to gain credibility for political purposes or illicit personal gain.

Dress Code

Proper dress is required for serving. Our dress code has been developed with your comfort and safety in mind, and with respect for our Guests/Students.

- Wear closed-toed shoes.
- Wear long pants and shirts that cover the stomach, upper arms, and chest (no tank tops, sleeveless, tight, or low-cut shirts, tight pants, shorts, or “sagging” pants).
- No clothing portraying themes related to alcohol, smoking, drugs, sex, or violence.
- Hairnets, gloves, and aprons (all provided by the Rescue Mission) must be worn by those handling food.

* Guests - any person who benefits from any ministries of the Rescue Mission, including but not limited to Residents of the Rescue Mission.

* Students/Residents - men and women who participate in our addiction recovery programs.